Core Guidelines 877-942-3267



Bumper cover cores must be returned with the OEM label and at least 50%* of the cover must be returned. Bumpers cannot be cut, if they are, all pieces must be returned.

Lamp cores must be returned in the OEM box with the OEM labels and at least 50%* of the lamp must be returned.

Wheel cores must be returned in the OEM box with the OEM label.

Hard parts, i.e., starters, alternators, brake calipers, steering racks, modules, etc., must be returned in the OEM box with the OEM labels.

Hard parts must be rebuidable with no physical damage,**

Hard parts, if applicable, must be drained of all fluids.

Please check with your sales representative if you have any questions.

*For bumper and lamp cores where less than 50% is available, the core should be charged to the insurance company or customer.

**If there is physical damage, the core should be charged to the insurance company or customer.

All core is subject to inspection, and items that do not meet the requirements may not receive credit

Powertrain Core Guidelines

877-640-2602



All powertrain must be returned in original package, i.e., tote, crate, box, etc., including cardboard top for crates.

Must have all original OEM labels.

Must be drained of all fluids.

Must be like for like.

Must be fully assembled.

Must be rebuildable*** -

- -No cracks, holes, or welded cases/blocks
- -No water or flood damaged units
- ***Ford GM and Mopar are excluded from this requirement, they have a no fault policy.

Must include any and all brackets and/or plugs that were shipped with replacement unit, i.e., torque converter brackets.

Powertrain delivered via common carrier must be inspected before signing for; if damaged, it must be noted on delivery slip/ bill of lading.

All core is subject to inspection, and items that do not meet the requirements may not receive credit