## Request for Over-the-Counter Part Warranty

## Powertrain Assembly Labor Reimbursement Calculation

Labor reimbursement will be calculated based on the standard hours listed in the Ford SLTS Manual multiplied by the Dealer's approved warranty labor rate, or the OTC customer's actual labor amount, whichever is less.

Fleet/Installer Labor Hours:	x Fleet/Installer Labor Rate:	= Total Labor:
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Attach copy of labor time documentation from Fleet or Installer

Ford SLTS Labor Hours: \_\_\_\_\_ x Dealer Warranty Labor Rate: \_\_\_\_\_ = Total Labor: \_\_\_\_\_

## Non-Powertrain Assembly Labor Reimbursement Calculation

Labor reimbursement will be calculated based on the standard hours listed in the Ford SLTS Manual or the over-the-counter customer's actual labor hours, whichever is less, multiplied by the over-the-counter customer's actual labor rate (up to \$75/hour).

Attach copy of labor time documentation from Fleet or Installer

Ford SLTS Labor Hours: x Fleet/Installer Labor Rate: = Total Labor:
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Ford recommends retaining a copy of this document in the Customer Service File to support warranty claim submission.









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