

Enhanced Limited Warranty on NISSAN-INFINITI

Engine and Transmission Service Parts

NISSAN-INFINITI is excited to announce a NEW limited 3 YEARS/UNLIMITED MILES Warranty on all New & Genuine Remanufactured engines and transmissions. This value proposition will reinforce customer peace of mind and confidence in Genuine NISSAN-INFINITI products.

WARRANTY COVERAGE FOR SERVICE CUSTOMERS

- ❖ This warranty covers new and remanufactured Genuine NISSAN-INFINITI ENGINES & TRANSMISSIONS assemblies supplied by an Authorized NISSAN-INFINITI dealer (Based on vehicle brand).
- ❖ New and remanufactured Genuine NISSAN-INFINITI ENGINES & TRANSMISSIONS service part assemblies are warranted against defects in workmanship and/or materials for the limited 3 YEARS/ UNLIMITED MILES, for both parts and labor (when sold and installed by an Authorized NISSAN-INFINITI dealer when installed by an independent repair facility (IRF). NISSAN-INFINITI warrants the original retail purchaser as reflected on the Repair Order at the time of installation.
("Original Repairing Vehicle Owner only")
- ❖ **IMPORTANT:** The limited 3 YEARS /UNLIMITED MILES feature of this warranty does not apply to parts (a) paid for in whole or in part by NISSAN-INFINITI, to include warranty replacement, or goodwill adjustments, or (b) which are paid for under the terms of any service contract. Such parts are instead warranted for the limited 12 months or 12,000 miles, whichever is earlier from the date of installation, or the remainder of any applicable warranty, whichever is longer



WARRANTY COVERAGE FOR INDEPENDENT REPAIR FACILITIES (IRFs)

- ❖ This warranty covers new and remanufactured Genuine NISSAN-INFINITI ENGINES & TRANSMISSIONS service part assemblies supplied by an Authorized NISSAN-INFINITI dealer (Based on vehicle brand). New and remanufactured Genuine NISSAN-INFINITI ENGINES & TRANSMISSIONS products sold over the counter to independent repair facilities (IRFs) are warranted against defects in workmanship or materials for the limited 3 YEARS/UNLIMITED MILES for parts (exchange) and installation allowance up to \$350 USD, when performed by the IRF (the installation must be aligned with NISSAN-INFINITI Service Repair Manual Process)
- ❖ All IRF Warranty Claims will be processed through an Authorized NISSAN-INFINITI dealer (Based on vehicle brand).
- ❖ Once warranty claim is approved, the NISSAN-INFINITI Dealer will reimburse IRF for labor allowance. (Dealer based on vehicle brand)

WARRANTY COVERAGE FOR OVER THE COUNTER RETAIL CUSTOMERS

- ❖ This warranty covers new and remanufactured Genuine NISSAN-INFINITI ENGINES & TRANSMISSIONS service part assemblies supplied by an Authorized NISSAN-INFINITI dealer
- ❖ NISSAN-INFINITI ENGINES & TRANSMISSIONS products sold over the counter to retail customers are warranted against defects in workmanship or materials for the limited 3 YEARS/UNLIMITED MILES for parts (exchange) only. (The installation must be aligned with NISSAN-INFINITI Service Repair Manual Process)
- ❖ All retail customer Warranty Claims will be processed through an Authorized NISSAN-INFINITI dealer.
(Based on vehicle brand)

IMPORTANT: This warranty applies only to customer-purchased assemblies. This warranty does not apply to assemblies paid for in whole or in part by NISSAN-INFINITI (either under a vehicle warranty replacement, goodwill adjustment, or under the terms of any service contract)

WHAT IS NOT COVERED

- Normal wear, tear, or maintenance of the component(s)
- Non- NISSAN-INFINITI parts, components, or equipment
- OMNIPARTS
- The cost(s) of any repairs or adjustments that might be caused by or needed because of the use or installation of any non- NISSA-INFINITI parts, equipment, materials, or additives
- The costs of repairing damage or conditions caused by fire or accident; by abuse, negligence, or misuse; by improper adjustment, driving through water resulting in engine water ingestion, alteration, or failure to maintain the vehicle on which parts are installed; or corrosion or damage caused using caustic materials
- Parts installed on a vehicle used for or showing demonstrable signs of racing or competition, including the repair of any damage or conditions caused by racing or competition
- The costs of repairing or replacing any part due to damage caused by poor or improper maintenance, contaminated fuels, fluids or lubricants, or the use of fuels, oils, lubricants, or fluids of a type other than those recommended in your Owner's Manual
- If installation with improper process results in any failure, warranty will not apply for parts or labor
A proper installation process is one that follows NISSAN-INFINITI Service Repair Manual Process
- The costs of damage caused by environmental factors or Acts of God, including but not limited to:
 - "Environmental factors" include such items as airborne fallout, chemicals, tree sap, salt, ocean spray and road hazards
 - Other "Acts of God" as commonly interpreted including hail, floods, windstorms, lightning, tornadoes, sandstorms, earthquakes, or related events
- Parts installed on a vehicle that has had its odometer or emissions systems tampered with or disconnected, that has been declared a total loss by any insurance company, is rebuilt after being declared a total loss; or is issued a certificate of title indicating that it is designated as "salvage," "junk," "rebuilt" or words of similar import. Warranty coverage will be denied without notice if found that a vehicle is ineligible for warranty coverage because it has been salvaged or declared a total loss as set forth in this paragraph
- Any incidental or consequential damages connected with the failure of the part under warranty. Such damages include lost time; inconvenience; the loss of the use of your vehicle; the cost of rental cars, towing, gasoline, telephone, travel, or lodging; the loss of personal or commercial property; or the loss of revenue. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you
- This warranty does not cover applicable taxes

TO OBTAIN WARRANTY SERVICE

You must present the vehicle or part to an authorized NISSAN-INFINITI dealer in the United States or Canada during regular business hours at your expense to obtain warranty service, and based on the brand of your vehicle is the dealer you must visit (Nissan or Infiniti). Please visit Nissanusa.com / Infinitiusa.com to obtain the names and address of authorized dealers nearest to you according to the brand of your vehicle. You are also required to provide the following documentation. Proof of original part purchase including customer name, date, and NISSAN-INFINITI part number, and/or original installation repair order, with customer name, VIN, mileage, date of installation, NISSAN-INFINITI part number, module reprogramming/configuration sheets before and after (When required) and all labor charges.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS

- EXTRA EXPENSES - LIMITATIONS OF DAMAGES
- This warranty does not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience, or commercial loss
- ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY
- Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. NISSAN-INFINITI does not authorize any person to create for it any other warranty, obligation, or liability in connection with this vehicle